

IN RE PATENT APPLICATION OF: Vitale et al.		Our File:	36-124 US
Serial No:	09/872,030	Group:	2617
Patent No:	7,111,318	Issued:	September 19, 2006
Title:	COMMUNICATION SYSTEM WORK ORDER PERFORMANCE METHOD AND SYSTEM		

/mdb

UNITED STATES PATENT AND TRADEMARK OFFICE

CERTIFICATE OF CORRECTION

PATENT NO: 7,111,318

DATED: September 19, 2006

INVENTOR(S): Vitale et al.

It is certified that errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Col. 25, line 22, "communicate intonation" should read -- communicate information --

Col. 26, line 24, "including intonation" should read -- including information --

MAILING ADDRESS OF SENDER:

PATENT NO. 7,111,318

Teitelbaum & MacLean
Registered Patent Agents Limited
280 Sunnyside Avenue
Ottawa, Ontario
Canada
K1S 0R8

Tel: (613) 523 3784
Fax: (613) 523 6799
Email: nt@patents.org
www.patents.org